How to customize your Website's Error Pages

Create a HTML page for the error number you want to customize.
Using Notepad or a different editor, create **404page.htm**. It may be helpful to the user to provide a link for returning to the homepage, or a help page.

Example – below is a custom 404 page for david-e-young.com
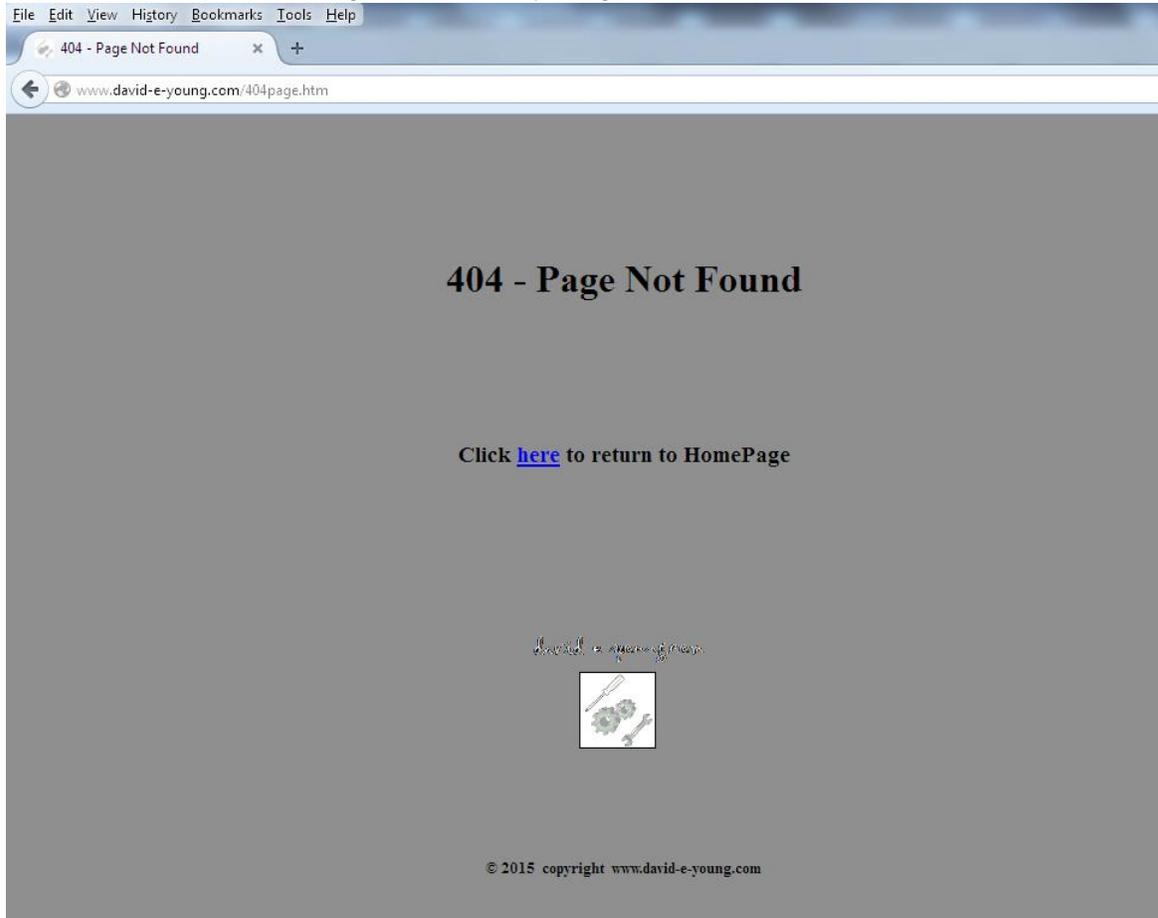
Upload this error html file to your website's root folder, or a subfolder if that is where the error pages will be stored.

Locate the **.htaccess** file in the root folder, and download to your computer.

Add a ErrorDocument line with the Error number page being customized, along with the url for the new error page to **.htaccess**. `ErrorDocument 404 /404page.htm`
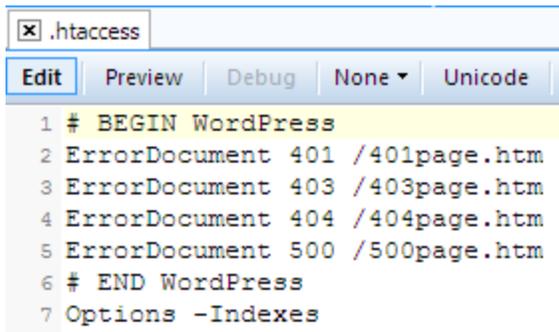
```
☒ .htaccess
Edit   Preview   Debug   None ▾   Unicode
 1 # BEGIN WordPress
 2 ErrorDocument 401 /401page.htm
 3 ErrorDocument 403 /403page.htm
 4 ErrorDocument 404 /404page.htm
 5 ErrorDocument 500 /500page.htm
 6 # END WordPress
 7 Options -Indexes
```

Upload the modified **.htaccess** file to your Website's root folder.

This approach can be used to customize any number of error pages, where the error number begins with 4## or 5##.

A less-sophisticated approach, is to override the text provided for an error, without providing a helpful error page. This example is from the Apache 2.4 Documentation:

```
ErrorDocument 500 "Sorry, our script crashed. Oh dear"
```

For a complete list of all HTTP error status codes see:
https://en.wikipedia.org/wiki/List_of_HTTP_status_codes