# Firefox Downgrade & Reinstallation

About once a year, I go through the steps of completely uninstalling Firefox, deleting associated folders, and reinstalling the browser. This has an amazing impact on the performance of the product.
Even though the settings in Firefox are to not send any information to Mozilla, or retain data, a large number of files are being collected in the AppData folders.

In Firefox version 35, Mozilla added a feature called the "Hello Chat Video Service", in the form of a button the toolbar. Around the same time, several of my favorite extensions began having compatibility problems with Firefox. To restore functionality from these extensions, I decided to downgrade to a lower version of Firefox.

The Hello Chat Video Service (smiley face) button appears on the Toolbar:
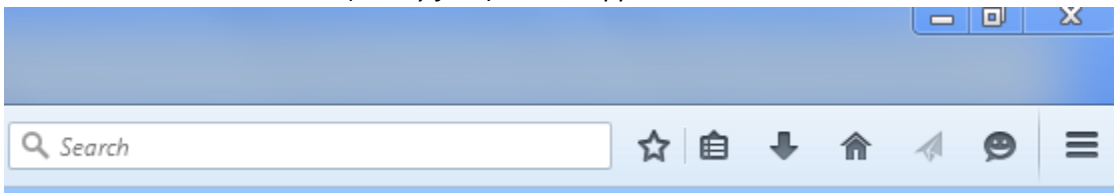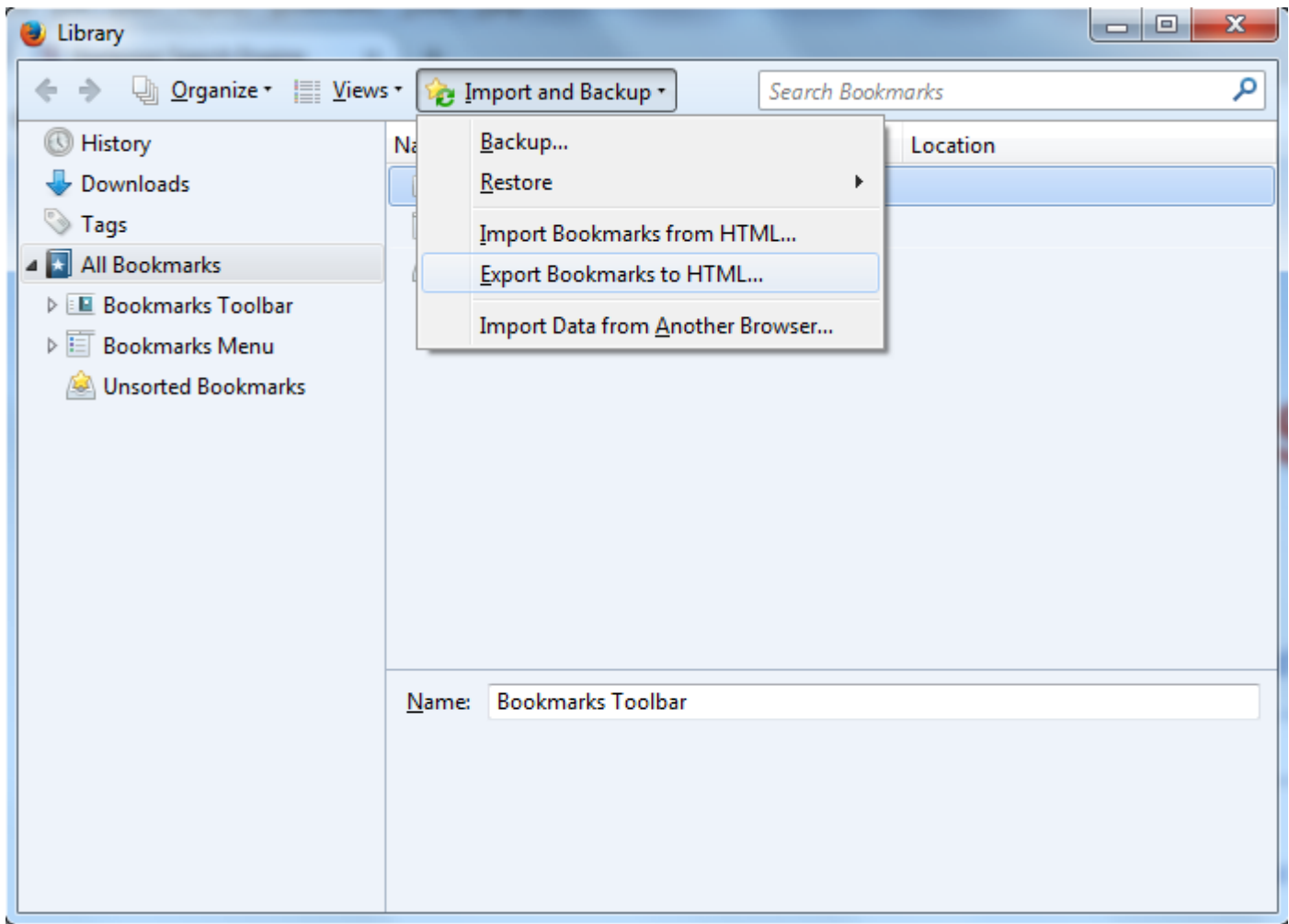

First, I recommend backing up your bookmarks to a HTML file, for later import:
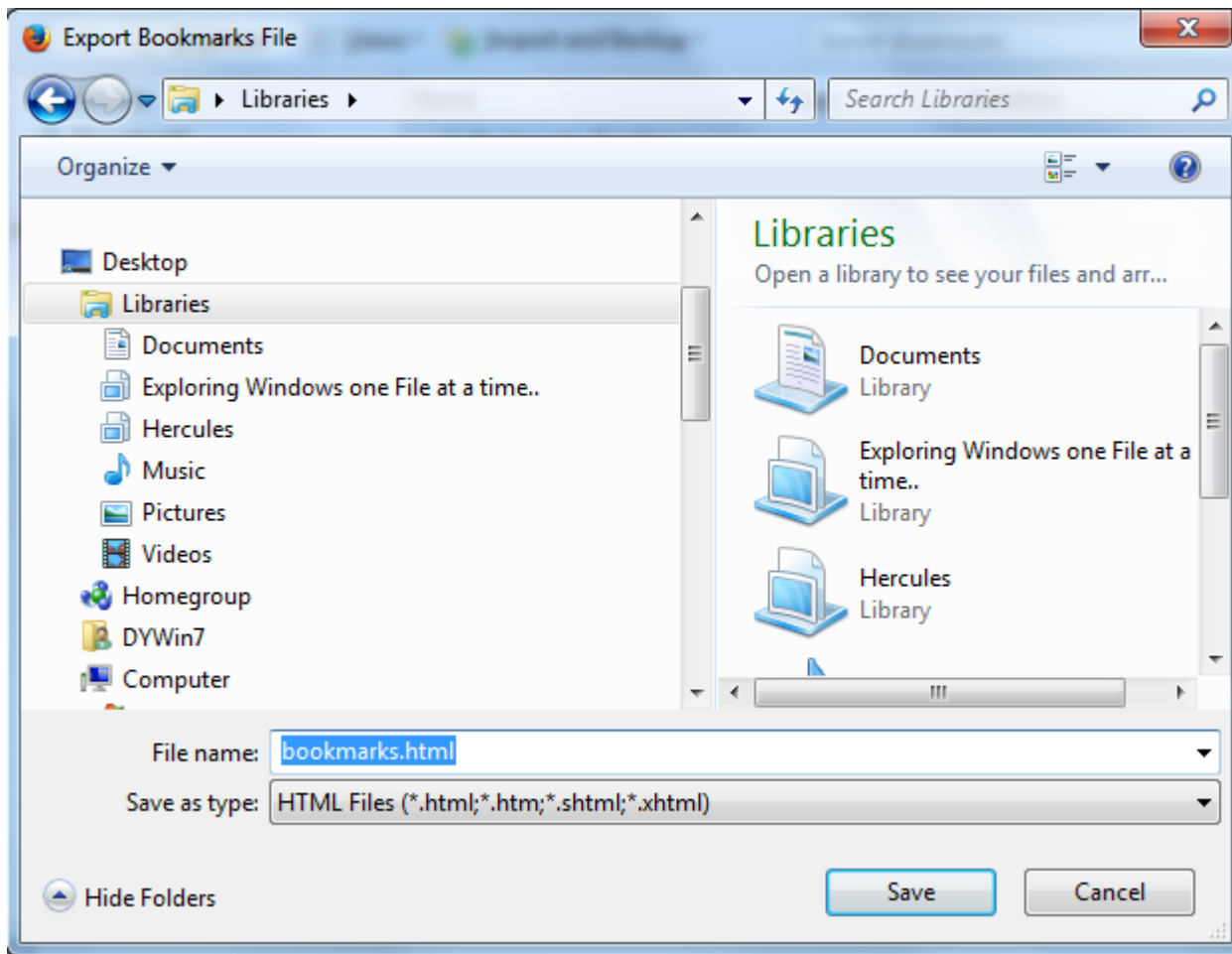
Select the Bookmarks dropdown menu, then Show All Bookmarks:
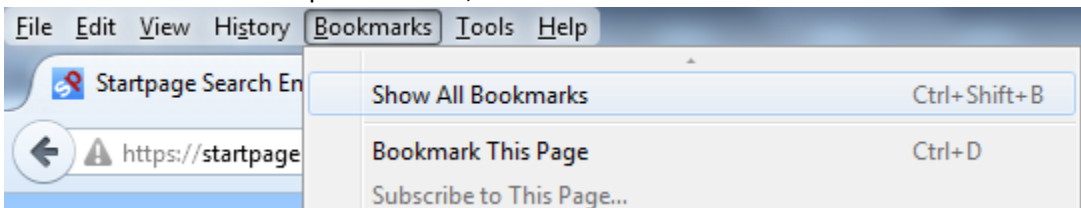
On the Bookmarks Window, select the Import and Backup dropdown, then click on Export Bookmarks to HTML:
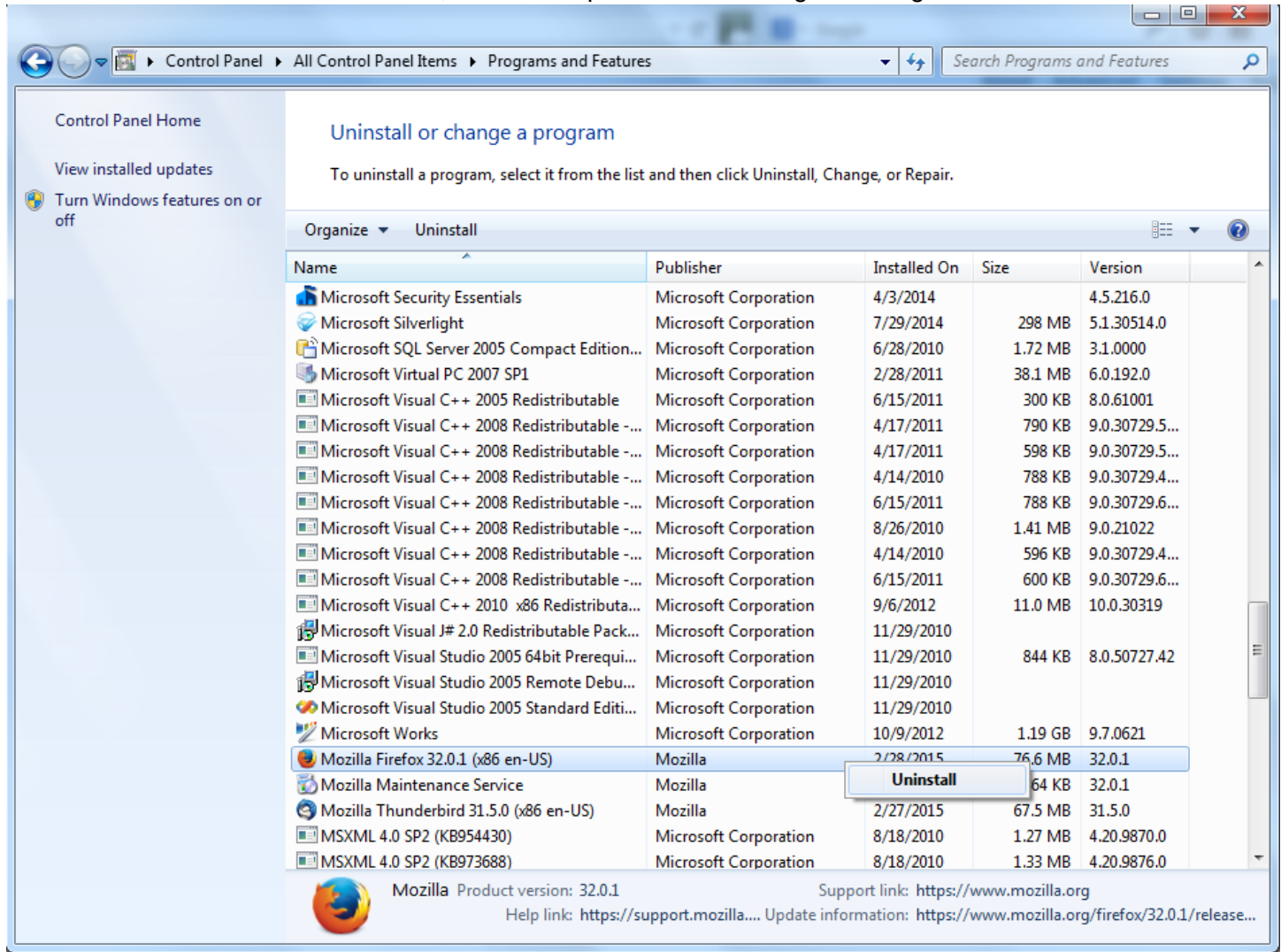
Select a location and filename to save the bookmarks in:

To uninstall, goto the Control Panel's Program and Features list, and locate your current version of Firefox. Right-click, and select 'Uninstall' from the context menu.
When the Firefox uninstaller launches, select the options for removing all settings and data.

Once Firefox has uninstalled, the local data folders for Mozilla will need to be manually removed. The following steps are taken from https://support.mozilla.org/en-US/kb/uninstall-firefox-from-your-computer:
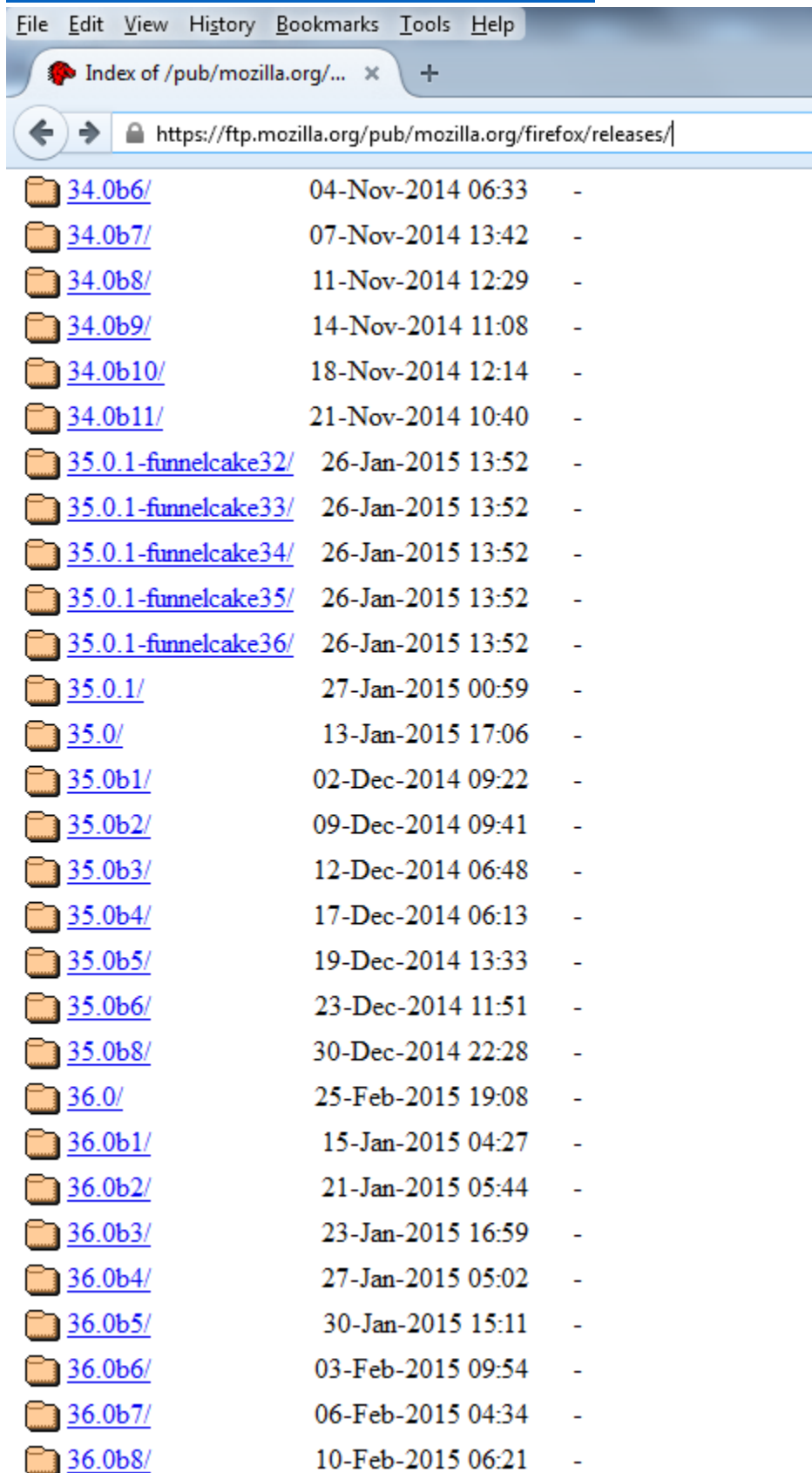
"The uninstaller does not remove any user data such as history or bookmarks. To completely remove this data, you must manually delete the Firefox folder containing your user profile:

1. Click the Windows *Start* button.
2. Type %APPDATA% in the search field and press enter to open the hidden Roaming folder.
3. Open the *Mozilla* folder.
4. Delete the *Firefox* folder.   "

In my experience, it is also useful to remove the following folder, and it's subfolders
C:\Users\All Users\Mozilla

Once you have selected a version of Firefox to download, it can be retrieved from the following archive directory:

https://ftp.mozilla.org/pub/mozilla.org/firefox/releases/

File   Edit   View   History   Bookmarks   Tools   Help

Index of /pub/mozilla.org/...   ×   +

https://ftp.mozilla.org/pub/mozilla.org/firefox/releases/

34.0b6/	04-Nov-2014 06:33	-
34.0b7/	07-Nov-2014 13:42	-
34.0b8/	11-Nov-2014 12:29	-
34.0b9/	14-Nov-2014 11:08	-
34.0b10/	18-Nov-2014 12:14	-
34.0b11/	21-Nov-2014 10:40	-
35.0.1-funnelcake32/	26-Jan-2015 13:52	-
35.0.1-funnelcake33/	26-Jan-2015 13:52	-
35.0.1-funnelcake34/	26-Jan-2015 13:52	-
35.0.1-funnelcake35/	26-Jan-2015 13:52	-
35.0.1-funnelcake36/	26-Jan-2015 13:52	-
35.0.1/	27-Jan-2015 00:59	-
35.0/	13-Jan-2015 17:06	-
35.0b1/	02-Dec-2014 09:22	-
35.0b2/	09-Dec-2014 09:41	-
35.0b3/	12-Dec-2014 06:48	-
35.0b4/	17-Dec-2014 06:13	-
35.0b5/	19-Dec-2014 13:33	-
35.0b6/	23-Dec-2014 11:51	-
35.0b8/	30-Dec-2014 22:28	-
36.0/	25-Feb-2015 19:08	-
36.0b1/	15-Jan-2015 04:27	-
36.0b2/	21-Jan-2015 05:44	-
36.0b3/	23-Jan-2015 16:59	-
36.0b4/	27-Jan-2015 05:02	-
36.0b5/	30-Jan-2015 15:11	-
36.0b6/	03-Feb-2015 09:54	-
36.0b7/	06-Feb-2015 04:34	-
36.0b8/	10-Feb-2015 06:21	-

I recommend using the full version of the download (Firefox_Setup_##.#.#.exe):
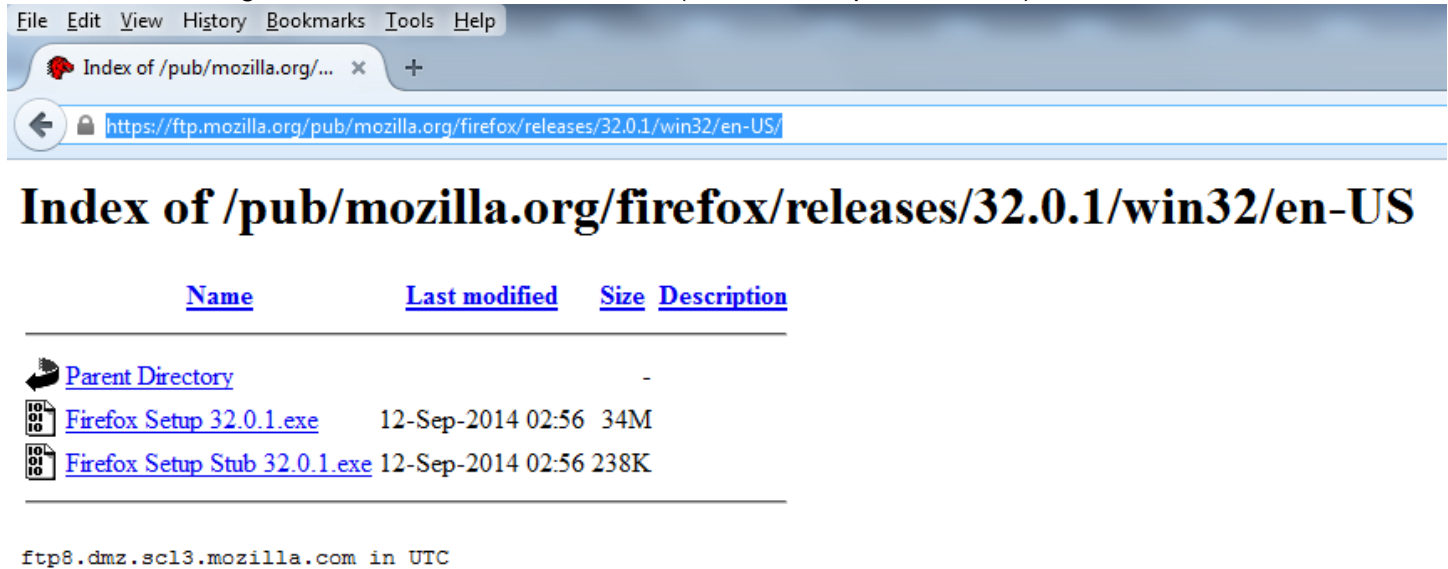
After downloading, install the version of Firefox from Windows Explorer.

I temporarily disabled network connectivity, so that I would have time to manually disable the automatic update options in Firefox. The update options can be found by selecting the Tools dropdown menu, then Options.
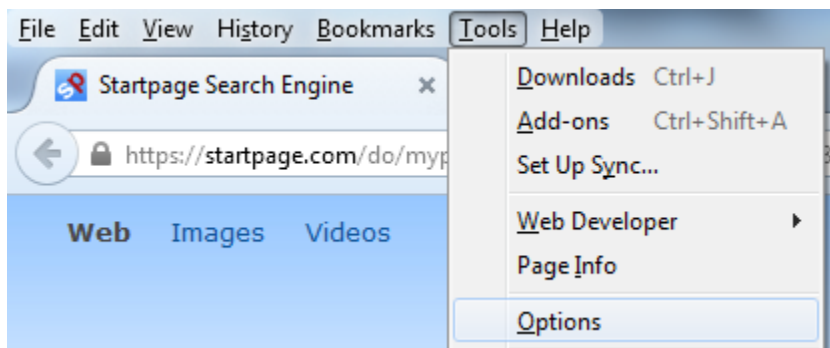
On the Options Window, select the Advanced button, then click on the Update tab.
If you prefer to check for updates, select the 2nd option (Check for updates, but let me choose whether to install them.)
In my case, I do not want Firefox to update itself to a version that would include the Hello Chat Video Service button, so I have turned off all updates. Firefox is installed on a computer that I am not using for anything requiring security, such as online banking, so I am comfortable with that choice. Select an option you are comfortable with.
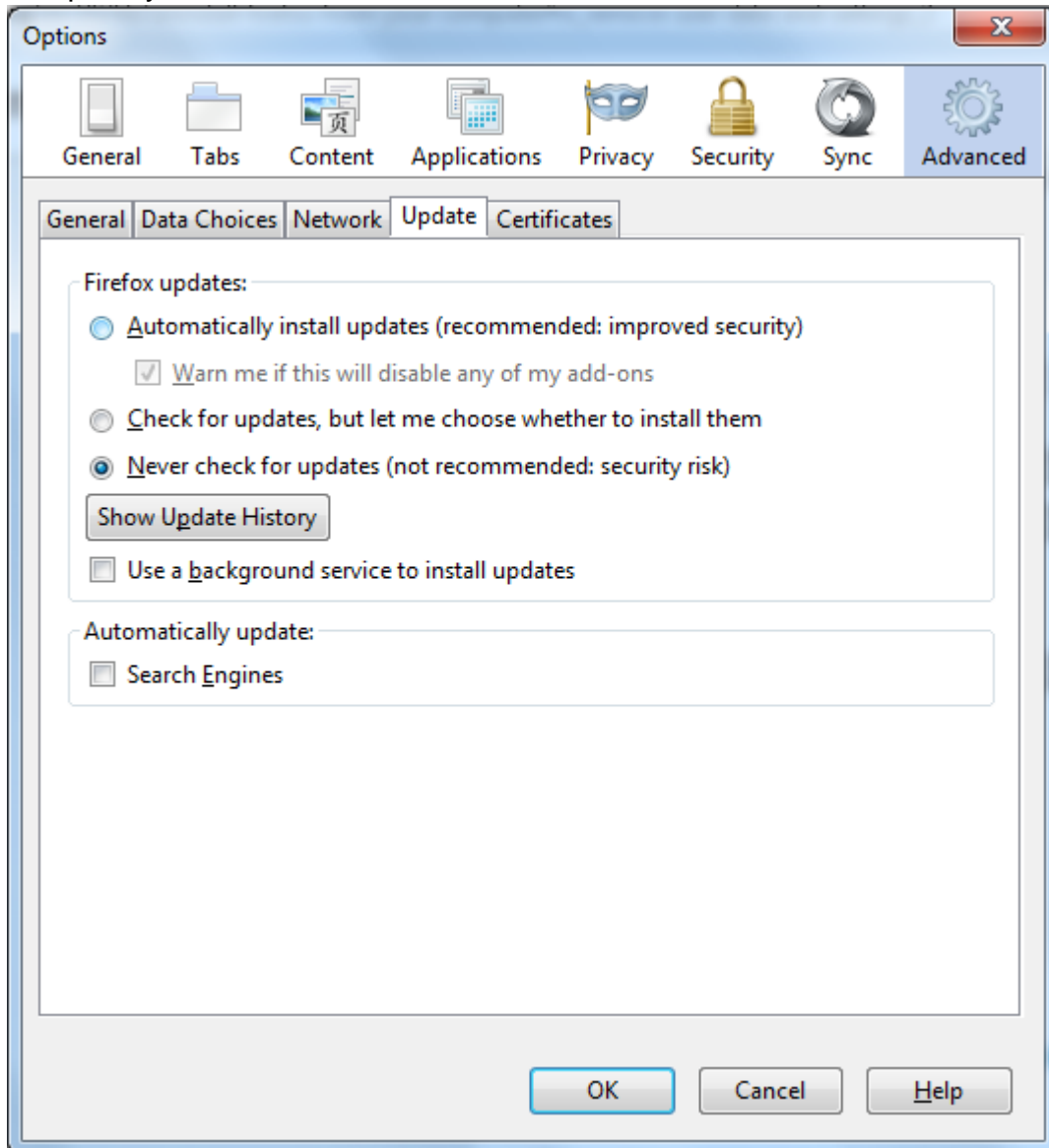
References and Links:

https://support.mozilla.org/en-US/kb/uninstall-firefox-from-your-computer

http://kb.mozillazine.org/Go_back_to_an_old_version_of_Firefox

firefox 35 - hello video chat service introduced
http://www.geek.com/apps/firefox-hello-lets-you-video-chat-simply-by-sharing-a-link-1613452/

https://ftp.mozilla.org/pub/mozilla.org/firefox/releases/